

## RESIDENT BULLET POINTS – 7/16/15 – Goodland Twp Hall

- Ann Molen, (unknown address), Stated that at Kings Mill and Five Lakes, there is a pile of stone in the area where a camper needs to be removed and cannot until the stone is moved.
  - ❖ We believe this is a Road Commission Project, and Ryan Doyle indicated to call him a week in advance, and he will make sure the stone is moved.
- How many construction projects are going on in the County? The projects have inconvenienced daily routes.
  - ❖ Ryan had indicated that there are six (6) Lapeer County Road Commission projects that are close to, or have same routes as the KWA projects. He did not know we were going to be in the same area or have differing detour routes at the same time.
- Jon Brewer (Dean Road), would like to have the contractor commit to a route for hauling.
  - ❖ We are working with the contractors to work with their subcontractors to utilize a consistent haul route for the various aspects of construction.
- A property owner requested better communication.
  - ❖ See all of the communication attached, which was mailed to residents, township, and other local officials. KWA has also held informational meetings in the Lapeer area.
  - ❖ In addition to continuing to communicate with local leaders and residents alike, we will deliver bi-weekly updates to residents, as well as post these notices on our website.
- A property owner inquired to where the watermain is going in relation to their property.
  - ❖ We will provide each municipality with a full set of drawings to be available at each municipality.
  - ❖ We have also sent maps of the route to any citizen who has attended one of our meetings. (This is referenced in one of the attached letters.)
- Kathy Martin, 7240 Clear Lake Road, had a question regarding the mailboxes and where they are to go get their mail.
  - ❖ The contractor is working continuously with the Post Office to ensure the residents receive their mail.
- Clear Lake Road restoration.
  - ❖ The contractor has begun restoration and is continuing to perform restoration and ditching along the route where the watermain has been installed.
- Tom Potsmer (address unknown), stated the hills on Kings Mill Road have one lane for traffic.
  - ❖ We will work with the contractor to make the areas where there are hills opened up to two lanes.
  - ❖ Contractor removed the dirt on the hills on Friday (7/17).
- A property owner would like to know where the watermain is going in Marathon Township.
  - ❖ Once we have decided the route in Marathon Township, we will provide the Township with the information.

- Complaint about workers urinating in public.
  - ❖ Neither the Authority, nor does the contract condone this unacceptable behavior, and neither does the Genesee County Drain Commissioner. This complaint will be properly addressed. Anyone witnessing this behavior in the future should contact authorities to report this crime, as well as our office.
  
- There is a day care along the route, and the resident would like to know if there will be access for the parents to drop off their kids.
  - ❖ When the contractor gets closer to the resident, they will call the On-Site-Representative, and we will work with the contractor to maintain access.
  
- There are concerns about what will happen if a well dries up or the septic field is impacted by the construction.
  - ❖ This is speculative, and has not happened to date on this project. If it does occur, we will be responsible for repairs or replacement of the system.
  
- Bob Vandenberg (3164 Fay Road) indicated the trucks hauling material were overweight.
  - ❖ We are not aware of any overweight trucks, and the weigh master has cleared trucks from our projects.
  
- A property owner questioned if the road would go back to the way it was.
  - ❖ We have a permit from the Road Commission, and in the drawings and Agreement the restoration of the roads is identified.
  
- A property owner would like the haul routes brined.
  - ❖ The contractors are grading the roads and applying brine to the roads on a continual basis.
  
- What is going to happen with the school buses when school resumes?
  - ❖ The contractor has been in contact with the school districts and will work with the school districts to ensure the buses are taken care of.
  - ❖ Construction was occurring in the spring while schools were in session, and we do not anticipate any additional issues as session resumes in the fall.
  
- Portions of Kings Mill are not plowed in the winter in past years.
  - ❖ This is NOT a KWA issue. Ryan could not answer this question, as he does not coordinate with the maintenance department.
  
- Phone lines are being cut.
  - ❖ Work is being performed in accordance with Miss Dig. The contractors are notifying the phone company when the line is cut, and even fixing the lines when able. Restoration of phone service is a top priority for KWA, as it concerns the safety of residents.
  
- What happens if a road caves in?

- ❖ Again this is speculative. We have contingencies in place to work with the Road Commission and contractors to repair any road cave-ins as quickly as possible.
- There were no ditches before – now there is a ditch and do not have access.
  - ❖ If there is no access to the property, then a culvert will be provided to allow that access.
- A property owner has concerns with damage outside of the right-of-way.
  - ❖ The contractor is not authorized to work outside of the ROW unless they obtain written permission from the property owner. If they have, they are responsible to correct the issue.
- The ditches have caused a water issue.
  - ❖ The Lapeer County Road Commission requires ditching. Our contractors are installing ditching according to plan.
- The contractor has removed boulders from the property.
  - ❖ The contractor has been notified, and will return the boulders.
- More than one farmer has complained that land they leased from the land owner has also been leased to our contractor.
  - ❖ This issue needs to be taken up directly with the land owner.
- Why isn't the watermain in the center of the road, and how was the side of the road determined?
  - ❖ KWA's initial request was the center of the road.
  - ❖ The final permit from the Lapeer County Road Commission required KWA to go down one side or the other.
  - ❖ Gas mains and other utilities sometimes dictate what side of the road the watermain will be on.